

How to Participate in MyBothwellHealth Patient Portal

The MyBothwellHealth Patient Portal provide people who have been a patient at Bothwell Regional Health Center or people who are patients in one of Bothwell's clinics with access to information in their medical record. These clinics include Ear, Nose & Throat, Family Health, Internal Medicine, OB/GYN Associates, Truman Lake and Cole Camp Clinic, Azan Clinic, Winchester Diagnostic Center, Bothwell Family Medicine Associates, Bothwell Internal Medicine Specialists, Pain Clinic, Sleep Center, Urology Services and Walk-In Clinic. Participants must agree to abide by the portal's terms and conditions before being cleared for use. Please see the information below on use of our secure patient portal.

Availability of the Patient Portal

Access to this secure Patient Portal is an optional service, and may be suspended or terminated at any time and for any reason. If service is suspended or terminated, we will notify you as promptly as we reasonably can.

How to Use our Patient Portal:

1. Self-enrollment to the Patient Portal is available to patients that have an email address on file within the Bothwell Meditech system. An enrollment authorization form can also be completed at the hospital or any clinic location. To enroll you must be at least thirteen (13) years old.
2. Review the Patient Portal User Agreement (or Terms & Conditions) and electronically submit the Agreement by clicking Accept. ****Note: By selecting "Accept" you are indicating that you have read and fully understand the User Agreement, therefore creating an electronic signature of acceptance.***
3. After Agreement to Abide by the Patient Portal Terms of Use is completed or accepted, you can expect to see a "Welcome" email. This email will instruct you on how to complete enrollment, create login and password. This **must be completed within 96 hours of receipt of the email.**
4. If enrolled by the Health Information Management Department, once logged in to the Portal, you should go to "Preferences" on the bottom of the page to change your password to something only you will know. This is essential to ensure your information remains secure and private.
5. After the above is completed you should be all set to use the Patient Portal.

Available Components:

Homepage: Allows you to view the following components of your medical record. Here you can also make suggestions on how we can improve our site.

Messages: Allows you to send and receive secure email to/from your Bothwell physician(s). Use of this is very similar to standard email.

Health Record: Allows you to view information entered into core parts of your electronic health record (e.g. allergies, lab results, radiology reports, medication lists, and visit history, etc.) These are available for you to review and check for accuracy as well as print for other physicians or to keep for your records. If needed, you may obtain a full copy of your electronic health record by contacting Health Information

Management at 660.827.9594. Results of standard diagnostic tests or lab work should be available for viewing within 72 hours. *Sensitive results such as HIV and pregnancy testing will not be stored in the Patient Portal.*

Medications: Allows you to view your current and past medications entered by you physician or clinical staff along with prescription refill requests.

Appointments: Allows you to view your past visits and see upcoming appointments.

Profile: Contains your demographic information, insurance and personal contacts. Allows you to view and request changes to demographics.