

NEWS RELEASE

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BOTHWELL WELCOMES NEW EMERGENCY DEPARTMENT DIRECTOR

SEDALIA – Kay McGraw, R.N., has joined Bothwell Regional Health Center as nursing director of the Emergency Department.

In her new position, McGraw oversees the day-to-day operations of the Emergency Department as well as the FastTrack area for patients with less serious illnesses and injuries.

She brings 30 years of nursing experience to Bothwell, having spent the past six years as a consultant working in emergency departments across the country to help them improve operations. She has a bachelor's in nursing and is certified in case management and legal nurse consulting.



“Kay’s passion for emergency care has already had a positive influence on improving our patient experience,” said Bothwell President and CEO John Dawes. “With the help of the emergency medicine providers and staff, she has implemented a number of best practices that have resulted in improved patient care. We are very happy to have her join our team.”

McGraw’s arrival coincided with a renovation of the Emergency Department and FastTrack area that essentially increased the number of treatment rooms for emergencies from 12 to 16.

The renovation included reconfiguring the four FastTrack rooms and opening up direct access from the FastTrack area to the rest of the Emergency Department.

“Opening up this access allows us to use the FastTrack rooms for regular emergencies, so we can get patients in to see a provider more quickly,” McGraw said.

The time from when a patient walks in the door until they see a provider has been cut in half and now averages about 15 minutes. The time it takes for a suspected heart attack victim to receive an EKG was also cut in half.

New wall coverings and flooring were added throughout the Emergency Department, including the entryway, admitting and nearby corridors. The work was done room by room to diminish any disruption to patient care.

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Bothwell Regional Health Center is a 145-bed regional health center serving west-central Missouri with state-of-the-art technology and comprehensive health and wellness services including surgical, cancer, orthopedic, cardiovascular, women's health, wound and therapy services. For more information on its services, visit the Web site at brhc.org or follow us on Facebook.